

TRAFFORD COUNCIL

Report to: Health and Wellbeing Board
Date: 6th August 2013
Report for: Information
Report of: Deputy Corporate Director, Children, Families and Wellbeing

Report Title

Initial Stocktake of Progress against key Winterbourne View Concordat Commitment

Summary

The Winterbourne View Joint Improvement Programme has asked local areas to complete a stocktake of progress against the commitments made nationally that should lead to all individuals receiving personalised care and support in appropriate community settings no later than 1 June 2014.

The purpose of the stocktake is to enable local areas to assess their progress and for that to be shared nationally. The stocktake is also intended to enable local areas to identify what help and assistance they require from the Joint Improvement Programme and to help identify where resources can best be targeted.

This report updates on the progress Trafford has made to date.

Recommendation(s)

That the Health and Wellbeing Board note the Winterbourne View Stocktake.

Contact person for access to background papers and further information:

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Extension: 1890

Winterbourne View Joint Improvement Programme

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The sharing of good practice is also an expected outcome. Please mark on your return if you have good practice examples and attach further details.

This document follows the recent letter from Norman Lamb, Minister of State regarding the role of HWBB and the stocktake will provide a local assurance tool for your HWBB.

While this stocktake is specific to Winterbourne View, it will feed directly into the CCG Assurance requirements and the soon to be published joint Strategic Assessment Framework (SAF). Information compiled here will support that process.

This stocktake can only successfully be delivered through local partnerships. The programme is asking local authorities to lead this process given their leadership role through Health and Well Being Boards but responses need to be developed with local partners, including CCGs, and shared with Health and Wellbeing Boards.

The deadline for this completed stocktake is Friday 5 July. Any queries or final responses should be sent to Sarah.Brown@local.gov.uk

An easy read version is available on the LGA [website](#)

May 2013

Winterbourne View Local Stocktake June 2013

1. Models of partnership	Assessment of current position evidence of work and issues arising	Good practice example (please tick and attach)	Support required G=none A=maybe R=yes
<p>1.1 Are you establishing local arrangements for joint delivery of this programme between the Local Authority and the CCG(s).</p>	<p>There are locally established arrangements for the joint delivery of this programme. The joint delivery of the programme will be actioned through the robust governance arrangements we have in place around the learning disability market and underpinning areas of activity. These areas include a well-established Learning Disability Partnership Board which includes a range of stakeholders, such as service user representatives, family member representatives, representatives from the CCG and LA, representatives from further education, employment and provider services. This board reflects the voice of service experience in Trafford owned by a number of adults with learning disabilities and carers. The board holds to account the Learning Disability Service Improvement Partnership which consists of service providers and commissioners and the Joint Strategic Commissioning Group. The latter consists of service commissioners from the local authority, representing children, adults, public health and housing together with service commissioners from the CCG. There are senior finance managers and performance representatives also in attendance from both the LA and CCG. The group reports directly to the Health and Wellbeing Board which allocates its work programmes and monitors the outcomes delivered.</p> <p>The multi-tiered governance is underpinned by a strong philosophy of co-production and in formal terms by a Section 75 Partnership Agreement and Pooled Budget</p>	<p>Yes S75 Review & LD Financial Plan</p>	
<p>1.2 Are other key partners working with you to support this; if so, who. (Please comment on housing, specialist commissioning & providers).</p>	<p>Key partners are working with us to support the programme.</p> <p>A whole market review of services to support adults with a learning disability was conducted in 2011 which moved away from viewing services in silo's and looked at how a menu of options for people could be developed, moving away from traditional models of support to transformational solutions based on the fundamental principles of universal lifestyle. The review was delivered by a Programme Board which included a range of partners such as Education, Leisure, the PCT, Cheshire and Wirral Partnership, operational partners, service providers and commissioners. The review informed a transformational model of accommodation and support based on a collaborative partnership approach which has resulted in the development of an Extra Care Facility, mainstream accommodation and support via a personal budget. An accommodation and support provider forum was convened as one recommendation from the review which is instrumental in the development of services for people returning to their local community.</p> <p>The forum represents the private rented market, as well as care providers and housing trusts. The Local Authority invested in a Housing Broker to support the forum to deliver, who is based with a service user lead organisation in the centre of the borough. The forum is also attended by the Community Learning Disability Team and Commissioning as well as support providers</p>		

<p>1.2 Have you established a planning function that will support the development of the kind of services needed for those people that have been reviewed and for other people with complex needs.</p>	<p>There is a planning function that will support the planning function that will support developments. There is a robust planning function in place which is owned by the outlined governance in 1.1. The Council's Housing Strategy Team, Asset Management Team and Planning Team are all part of the overall strategy to facilitate the commissioning and delivery of transformational models of accommodation and support. The approach has an evidenced track record of delivery based on individual needs and aspirations such as Forrest Court, Transition Houses, Inclusion Housing and Extra Care.</p>		
<p>1.4 Is the Learning Disability Partnership Board (or alternate arrangement) monitoring and reporting on progress.</p>	<p>The Learning Disability Partnership Board are fully involved in monitoring the progress so far and have formally recorded that they are happy with progress made</p>		
<p>1.5 Is the Health and Wellbeing Board engaged with local arrangements for delivery and receiving reports on progress?</p>	<p>The Health and Wellbeing Board are engaged in local arrangements and have a programme of work of which transition and learning disabilities is a key workstream. The board will receive its first report in relation to the stocktake improvement plan on 6th August 2013</p>		
<p>1.6 Does the partnership have arrangements in place to resolve differences should they arise.</p>	<p>The partnership has arrangements in place to resolve differences, this is done through the Section 75 Partnership Agreement which has a conflict resolution clause which formally addresses any issues which might arise. This is further strengthened by a learning disability sub group consisting of Local Authority and CCG representatives who address and issues and feedback recommended resolutions to the Joint Strategic Commissioning Group</p>		

1.7 Are accountabilities to local, regional and national bodies clear and understood across the partnership – e.g. HWB Board, NHSE Local Area Teams / CCG fora, clinical partnerships & Safeguarding Boards

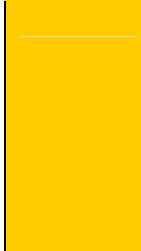
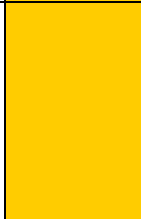

Accountabilities to local and regional bodies are in place and are clear and understood across the partnership

- There is clarity of health organisation roles, accountability and cross checking between reporting systems across the partnership at the local Trafford and GM city-wide NHS England level, and the relationship with the National Joint Improvement Programme
- There is specific evidence that such agreements include supporting individuals and teams to manage safety, incorporating actions within Person Centred Plans and Safeguarding seen as at the heart of local Winterbourne View Review response plans
- At least 90% of staff have received training and are up dated regularly (both preventative and responsive safeguarding) - And Commissioners have included explicit safeguarding outcomes in all contracts including use of CQUIN incentive payment schemes
- There is a very robust action plan in response to the events noted at Winterbourne View by Panorama with NHS Trafford CCG and Trafford Council's action plans externally assessed as of high quality
- Trafford CCG employs dedicated safeguarding nurses (adults and children's)
- Strong links have been established between the Trafford Adult Safeguarding Board and LD Partnership Board, with regular updates provided to the partnership board.
- The Trafford Health and Well Being Board has received an update on the local Winterbourne View Review Response Action Plans, and the respective responsibilities for all parties have been agreed with this body (including senior NHS England Local Area Team and Public Health representatives) overseeing actions over the coming year following presentations by the CCG's Director of Commissioning and Operations and Local Authority's Director of Public Health.
- The established Safeguarding Adults multi-agency policy and procedures are agreed across Trafford agencies – and the Board is in place with NHS (Trust and CCG), and LA representatives at a senior enough level to enable Board to implement safeguarding policies effectively, and a recently refreshed programme to Refocus Activity in an even more effective way
- There are agreed training programmes in place which addresses all aspects relating to safeguarding adults
- There is evidence of Safeguarding Assurance completed in all commissioned and commissioning organisations in Trafford
- The Learning Disability Partnership Boards is overseeing the implementation of Hate Crime guidance in partnership with the LSAB and Police Service and information about Safeguarding and how to refer is easily accessible - in both Easy Read and DVD formats
- The Patient Experience process regularly reviews all complaints and compliments, which is followed up via the PALS service if necessary, with regular updates to the LD Health Sub Group.
- All incidents and complaints relating to people with LD are reviewed and if necessary taken to Safeguarding Vulnerable Adults Group, and there are identified Named Leads for Safeguarding in Trusts.
- All staff engage in the Mental Capacity Act training which is available on a rolling programme within Trafford, and regular updates are shared in respect of the guidance
- Strong links have been established between the Safeguarding Board and LD Partnership Board, with regular updates provided to the partnership board.

<p>1.8 Do you have any current issues regarding Ordinary Residence and the potential financial risks associated with this</p>	<p>There are no current issues in relation to Ordinary Residence. Trafford are applying the protocols and principles of Ordinary Residence across out of area placements and also individuals who are becoming ordinarily resident in Trafford.</p> <p>Robust reablement processes are in place to ensure that the support for individuals is tailored to their specific support needs.</p>		
<p>1.9 Has consideration been given to key areas where you might be able to use further support to develop and deliver your plan.</p>	<p>Consideration has been given to key areas of support:</p> <ul style="list-style-type: none"> • Further support could be given in relation to a Training programmes and a collaborative multi-localities and providers shared action plans • Strengthening of Positive Behaviour Support programmes and Joint Training with GM neighbouring authorities 	<p>GM Joint Training / Programme</p>	

2. Understanding the money		
2.1 Are the costs of current services understood across the partnership?	The costs of current services are clearly understood across the partnership. Financial reports are shared at each forum and are considered in some detail at the LD Sub Group. There are finance representatives from both the local authority and CCG at all forums. The report is produced on a quarterly basis and issues are allocated specifically and in partnership. There are clear costs allocated to the wide range of commissioned services	
2.2 Is there clarity about source(s) of funds to meet current costs, including funding from specialist commissioning bodies, continuing Health Care and NHS and Social Care	<p>There is clarity about funding sources. The funds for patients who require low/medium/high secure services is held by the North West specialist commissioning team, hosted by the Cheshire, Wirral and Warrington Area Team.</p> <p>Action plan agreed with Greater Manchester Directors of Finance and Commissioners / East Lancashire CCG as lead commissioner regarding resolving the confusion re Calderstones ESS and Special Projects activity (together with disincentive re step-down from Specialist Commissioning) as part of shared Winterbourne View Review Responses</p> <p>A joint fair, multilateral collaborative has been agreed by Greater Manchester CCGs via East Lancashire, Staffordshire and Lancashire Commissioning Support Unit, so all GM Directors of Finance are committed to signing off the Contract with an underpinning Memorandum of Understanding.</p> <p>Commissioners and Providers have now agreed to work together to deliver an action plan that reviews the existing risk share model to better match 2013/14 CCG activity and thereby review the attributed costs of Special Projects activity for each commissioner in line with the locality Winterbourne View Review plans in the current financial year. By the end August 2013 a Detailed Report will be produced in relation to the way forward from 2013 to 2015 which will be provided by the Lead Commissioner to all Associate CCGs Lead Commissioners and Directors of Finance</p>	
2.3 Do you currently use S75 arrangements that are sufficient & robust?	Yes we use S75 arrangements – Trafford have robust section 75 arrangements in place – these are working well and have been since their establishment in 2003	
2.4 Is there a pooled budget and / or clear arrangements to share financial risk?	There has been a Section 75 Pooled Fund agreement in place between the CCG and the Council since 2003. Within the agreement there are clear arrangements to share financial risk.	



<p>2.5 Have you agreed individual contributions to any pool?</p>	<p>Each year the contributions from both parties are agreed in line with the arrangements set out in the agreement. Throughout the year individual contributions relating to Continuing Health Care is agreed on a case by case basis.</p> <p>There is a Learning Disability Financial Strategy in place regarding next 4 years which takes full account of demographic pressures/changes and the shared challenges in relation to the current and future financial context</p>	
<p>2.6 Does it include potential costs of young people in transition and of children's services?</p>	<p>Each year the Council make an assessment of the potential costs of young people transitioning into the adult service. This is based on joint work between children's, adults and CCG commissioners, social workers and finance staff. An agreed amount of increased funding is then added to the Pool to fund these service users.</p> <p>There is a transition Board and a separate planning meeting from which information is fed back to finance, this ensures that any projections can be updated – Finance have a robust transition planning database</p>	
<p>2.7 Between the partners is there an emerging financial strategy in the medium term that is built on current cost, future investment and potential for savings.</p>	<p>The Council projects costs, demand, investment and savings as part of its Medium Term Financial Plan, in conjunction the CCG projects the same through its own financial strategies. The two are brought together in a joint working group (LD Sub Group) that agrees a joint strategy for the Pool. Commissioners and procurement officers play a key role in this process.</p> <p>The LD Financial Plan has been developed to assist in planning over the next 4 years – highlighting areas of demand, market transformational intentions linked to new models of accommodation and support within the current context of the financial challenge</p>	

3. Case management for individuals

3.1 Do you have a joint, integrated community team?


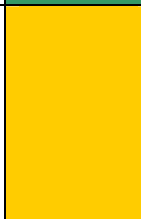

There is an integrated community team in Trafford, which was commissioned by CCG and supported by the Local Authority:

Job Title	Number of positions
Assistant Practitioner (Therapies)	1
Autism support coordinator	1
Business Support Officer	1
Community Learning Disability Nurse	7
Community Support Worker	1
Health Assistant	1
Information Consultation Worker	1
Joint Team Manager CLDT	1
LD Transition Nurse	1
Learning Disability Psychologist	1
Occupational Therapist	1
Occupational Therapy Lead Practitioner	1
Occupational Therapy Student	1
Physiotherapist	1
Psychiatrist for Learning Disabilities	1
Reviewing Officer (Learning Disabilities)	1
Senior Nurse - NHS	1
Senior Practitioner- Social Work	1
Social Care Assessor	1
Social Worker	4
Speech and Language Therapist	2
Support Broker	2
Trainee Clinical Psychologist - CLDT	1
Transition Coordinator	1

<p>3.2 Is there clarity about the role and function of the local community team?</p>	<p>There is an integrated team in Trafford, this has been positively referenced in the National Community Learning Disability Service Specification guidance – based on the existing Trafford National NHS Standard Contract service specification in place for 3+ years following a formal open tender and procurement programme</p>		
<p>3.3 Does it have capacity to deliver the review and re-provision programme.</p>	<p>There is capacity to deliver and review the re-provision programme – linked to this, and in order to further develop the flexible approaches Trafford have in relation to brokerage and reablement for people with learning disabilities, a review of the current service will take place, highlighting areas of good practice and areas for further development</p>		
<p>3.4 Is there clarity about overall professional leadership of the review programme?</p>	<p>There is clear senior consultant-level clinical and system leadership in place across CCG and Council</p>		
<p>3.5 Are the interests of people who are being reviewed, and of family carers, supported by named workers and / or advocates?</p>	<p>The interests of people who are being reviewed and family members are being supported by a named worker, a practitioner or clinician from Trafford’s Community Learning Disability Team, and also have access to advocacy.</p> <p>An independent advocacy service is commissioned by Trafford Council to support individuals. The service is provided through Breakthrough UK.</p> <p>The recent Information and Advice review looked at the demand for Advocacy services – it has been agreed that the commissioned service is in demand and is effective for those who use it – however there will be further work to ensure that resources are focussed where they are most needed</p> <p>Trafford also has a successful Centre for Independent Living which is a not for profit organisation that assists people with all types of disabilities</p> <p>There is good access to skilled advocacy</p>		

4. Current Review Programme		
4.1 Is there agreement about the numbers of people who will be affected by the programme and are arrangements being put in place to support them and their families through the process.	<p>There is an agreement about the numbers of people who will be affected by the programme and arrangements are being put in place to support them and their families.</p> <p>The recent Information and Advice review looked at the demand for Advocacy services – it has been agreed that the commissioned service is in demand and is effective for those who use it – however there will be further work to ensure that resources are focussed where they are most needed – this will capture information about the support for individuals and their families who are currently placed out-of-area</p> <p>There is good access to skilled advocacy</p>	
4.2 Are arrangements for review of people funded through specialist commissioning clear?	<ul style="list-style-type: none"> • There is some concern relating to the small numbers of care managers in North West Specialist Commissioning Teams (NWSCT) in completing regular independent person-centred reviews rather than being led by the provider • Low/Medium Secure Patients are reviewed on a monthly basis by a case manager. Each patient is reviewed with regards to their treatment, clarity of where they are on the care pathway, identification of any issues regarding safeguarding, progress from secure services. • Alongside this review the team also undertake unannounced half day reviews. This involves an in depth review of an individual patient. 	
4.3 Are the necessary joint arrangements (including people with learning disability, carers, advocacy organisations, Local Healthwatch) agreed and in place.	<ul style="list-style-type: none"> • We have an established network of advocacy and support brokerage which links with the Learning Disability Partnership Board and Trafford Carers Centre • We have developed a formal engagement mechanisms linked to the role and function of Healthwatch which has been commissioned by the Local Authority. There is an agreed service specification which will measure the impact of advocacy support in Trafford • An independent advocacy service is commissioned by Trafford Council to support individuals. The service is provided through Breakthrough UK. • The recent Information and Advice review looked at the demand for Advocacy services – it has been agreed that the commissioned service is in demand and is effective for those who use it – however there will be further work to ensure that resources are focussed where they are most needed • There is good access to skilled advocacy 	

<p>4.4 Is there confidence that comprehensive local registers of people with behaviour that challenges have been developed and are being used?</p>	<p>Trafford are confident that comprehensive local registers of people with behaviour that challenges have been developed and are being used CQUIN (Commissioning for Quality and Innovation) and High Cost Out of Area Programmes supported activity over several years</p> <ul style="list-style-type: none"> • We have a comprehensive register of all people in Winterbourne View and out of area/high cost care packages and this was externally validated in SAF as best systems in GM – But still believe the complete all age record incomplete • We have put in contractual levers to encourage this and so expect this to improve 		
<p>4.5 Is there clarity about ownership, maintenance and monitoring of local registers following transition to CCG, including identifying who should be the first point of contact for each individual</p>	<p>This is very clear - agreed work to be undertaken jointly by Community Learning Disability Team with oversight of CCG operational commissioners providing Clinical Director level oversight – this is regarded as the most robust system in North West</p>		
<p>4.6 Is advocacy routinely available to people (and family) to support assessment, care planning and review processes</p>	<ul style="list-style-type: none"> • Advocacy is routinely available to people to support assessment, care and planning and review, this is provided through Trafford’s Commissioned advocacy service • The recent Information and Advice review looked at the demand for Advocacy services – it has been agreed that the commissioned service is in demand and is effective for those who use it – however there will be further work to ensure that resources are focussed where they are most needed – this will link to support assessments, care planning and reviews of people who require support from Advocacy • There is good access to skilled advocacy 		

<p>4.7 How do you know about the quality of the reviews and how good practice in this area is being developed?</p>	<p>Joint routine participation by CCG commissioners in Care Programme Approach (CPA) and other reviews CCG Commissioners also provide expert leadership to regional and national programmes – so they are able to ensure Trafford’s practice is fully up-to-date Every person in an out of area service has (at least) an annual person centred care review that allows them and those who best know them to decide on their future – There is more evidence of individualised service planning, commissioning and delivery More services are available in community rather than institutional settings - the local commissioning workforce development plans contain explicit reference to workforce training and development linked to the needs of those who are described as having challenging behaviour and/or complex support needs Flexible and innovative commissioning models are being developed across health and social care, such as the Shawe Road development which has been commissioned to provide respite services to people with a learning disability. The service specifies three clear care pathways: Challenging Behaviour Complex Health Emergency and Crisis Placements The Shawe Road site has been redeveloped to ensure that it is fit for purpose and can meet the needs of those accessing respite, it is plays a fundamental role for people who are in crisis and need support at very short notice. The Community Learning Disability Team have strong links with the service provider at Shawe Road, having regular meetings in relation to service provision. The Community Learning Disability Team have office space at the development, this enables them to work closer with individuals and share beset practice and advice in relation to approaches like Positive Behavioural Support etc.</p>	<p>IMHAD and Joint £ Resource Panels</p>	
<p>4.8 Do completed reviews give a good understanding of behaviour support being offered in individual situations?</p>	<p>Reviews in place in line with national guidance minimum standards but Trafford expect the development over the next year of more detailed person-centred planning approaches adopted with real Care Programme Approach (CPA) system principles Mapping has been undertaken to identify gaps in current service provision by commissioners</p>		
<p>4.9 Have all the required reviews been completed. Are you satisfied that there are clear plans for any outstanding reviews to be completed?</p>	<p>All reviews completed so no further plans required. Oversight from commissioners (such as noted in 4.7) is required to continue to ensure positive outcomes for all and that to ensure that best practice fully transfers to children’s services Mapping has been undertaken to identify gaps in current service provision by commissioners</p>		

<p>5. Safeguarding</p>			
<p>5.1 Where people are placed out of your area, are you engaged with local safeguarding arrangements – e.g. in line with the ADASS protocol.</p>	<p>Trafford Council have strong arrangements in place with other Local Authorities Safeguarding frameworks - these are in line with ADASS protocols.</p> <p>When a safeguarding alert is raised the host authority and Trafford as the placing authority are both informed.</p> <p>Community Learning Disability Team responds by contacting the host authority to ascertain whether they intend to pursue under local Safeguarding Procedures. Representatives from Trafford’s Community Learning Disability Team attend Strategy Meetings/Case Conferences etc and will also inform Trafford Commissioning if required. Trafford’s Commissioning representatives are able to respond in partnership with the other local authority in order to undertake visits and put improvement plans in place etc.</p> <p>Following a Safeguarding Investigation the clients review may be brought forward or a worker allocated. Recommendations may also be followed up by Trafford’s Commissioners</p>		
<p>5.2 How are you working with care providers (including housing) to ensure sharing of information & develop risk assessments?</p>	<p>We are working with care providers to ensure that they share information and develop risk assessments Safeguarding training available through Trafford Council for external care providers, this ranges from basic awareness training to training for managers, to root cause analysis and investigation training.</p> <p>Trafford’s Community Learning Disability Team have worked with a number of providers in providing advice and support to develop robust protection Plans and Risks Assessments.</p> <p>Trafford has a well-established Learning Disability Service Improvement Partnership for LD Providers – this meets ¼ and brings together all providers currently providing a service in Trafford – Safeguarding is a standard agenda item and key speakers are invited as and when required</p> <p>Trafford has a robust approach to market management and has a dedicated team who monitors service quality across commissioned services. In relation to Learning Disability Services Trafford monitor over 40 establishments to ensure that dignity and respect at the heart of the provision, that people are enabled to live “ordinary lives” and are empowered to have as much choice and control as possible. Market monitoring is based on the CQC Compliance Framework. Monitoring visits are conducted in relation to the performance of a service, it is also responsive to specific concerns in relation to provision, this can be professional concerns or concerns raised by a family member, whistleblowing, safeguarding and complaints. Poor performing services are supported through a robust, evidence based improvement process.</p>		

<p>5.3 Have you been fully briefed on whether inspection of units in your locality have taken place, and if so are issues that may have been identified being worked on.</p>	<p>Trafford have been fully briefed about the inspection of units, no issues have been identified</p>		
<p>5.4 Are you satisfied that your Children and Adults Safeguarding Boards are in touch with your Winterbourne View review and development programme?</p>	<p>Safeguarding Boards have been briefed. A Winterbourne Presentation was given to the Safeguarding Board - delivered by CCG. This presentation focussed on learning outcomes of Winterbourne, the Board discussed how services can be developed in relation to these outcomes.</p> <p>The Board has regular briefings about the Winterbourne View programme to move individuals back to the community</p>		
<p>5.5 Have they agreed a clear role to ensure that all current placements take account of existing concerns/alerts, the requirements of Deprivation of Liberty and the monitoring of restraint?</p>	<p>The Safeguarding Board has a clear role in monitoring the use of restraint, monitoring Deprivation of Liberty and has clear mechanisms in place to monitor concerns and alerts – the Safeguarding Team compiles a ¼ report to the Board and also an annual report which is published widely which details information in relation to Deprivation of Liberty and restraint</p>		
<p>5.6 Are there agreed multi-agency programmes that support staff in all settings to share information and good practice regarding people with learning disability and behaviour that challenges who are currently placed in hospital settings.</p>	<p>There are agreed multi-agency programmes in place that support staff to share information and good practice in relation to people with behaviour that challenges, this is covered by the work in relation to Positive Behavioural Support (PBS). Commissioning have adapted their monitoring tool to cover Positive Behavioural Support approaches and records where physical intervention is required, how often and by whom, this information is fed back to the Community Learning Disability Team for their input if required</p>		

<p>5.7 Is your Community Safety Partnership considering any of the issues that might impact on people with learning disability living in less restrictive environments?</p>	<p>The Community Safety Partnership is considering issues which impact on people with Learning Disabilities living in less restrictive environments through the Adult Safeguarding Board and also through joint working with Greater Manchester Police regarding support for vulnerable adults</p>		
<p>5.8 Has your Safeguarding Board got working links between CQC, contracts management, safeguarding staff and care/case managers to maintain alertness to concerns?</p>	<p>Trafford's Safeguarding Board is fully represented by CQC, Procurement, Safeguarding Team and practitioners and care managers to ensure that all concerns are highlighted through the Board.</p> <p>The board has been established for a number of years and is fundamental to safeguarding in Trafford</p> <p>A safeguarding Serious Case Review process has been refined in recent months</p>		
<p>6. Commissioning arrangements</p>			
<p>6.1 Are you completing an initial assessment of commissioning requirements to support peoples' move from assessment and treatment/in-patient settings.</p>	<p>Trafford are completing initial assessments of commissioning requirements</p> <p>An initial assessment of commissioning requirements to support the move back to community services is being completed by Commissioners from CCG and Local Authority, supported by the Community Learning Disability Team.</p> <p>A number of existing forums will support this work, including the Learning Disability Service Improvement Partnership, High Cost Placements Group, Support and Accommodation Forum and the Learning Disability Subgroup and Joint Strategic Commissioning Group,</p> <p>The Learning Disability Financial Plan will capture information on demand and will therefore ensure that planning for these individuals is taken into account of the short, medium and long term</p> <p>When commissioning services for these individuals particular attention will be paid to specific requirements in relation to safeguarding in the community</p> <p>Mapping has been undertaken to identify gaps in current service provision by commissioners</p>		
<p>6.2 Are these being jointly reviewed, developed and delivered.</p>	<p>Plans are being jointly developed and reviewed and are on track to be delivered.</p> <p>The Community Learning Disability Team are leading on this work and have a detailed action plan in place which tracks progress and plans for each individual</p> <p>Community Learning Disability Team are working with Commissioning to ensure that plans are in place to support the return of individuals – this also links to the work of the Housing Broker</p>		

<p>6.3 Is there a shared understanding of how many people are placed out of area and of the proportion of this to total numbers of people fully funded by NHS CHC and those jointly supported by health and care services?</p>	<p>There is clear understanding of the number of people placed out of area, and where they are funded from. The register format is also being reviewed</p>		
<p>6.4 Do commissioning intentions reflect both the need deliver a re-provision programme for existing people and the need to substantially reduce future hospital placements for new people.</p>	<p>Trafford Council have developed Shawe Road Respite Service for managing planned/crisis respite as a practical alternative.</p> <p>There is also structured provider-review/retender programme in place – supported by a Learning Disability Framework (consisting of a number of providers who have undergone a rigorous quality assurance exercise)</p>	<p>LD Financial Plan</p>	
<p>6.5 Have joint reviewing and (de)commissioning arrangements been agreed with specialist commissioning teams.</p>	<p>Meetings are planned with Local Authority Teams and agreed participation in Cheshire Wirral Partnership (CWP) Learning Disability Inpatient Review programme</p>		
<p>6.6 Have the potential costs and source(s) of funds of future commissioning arrangements been assessed.</p>	<p>There is a positive commitment by both Trafford Council and CCG to specialist skilled commissioners including access to senior expert local support</p>		
<p>6.7 Are local arrangements for the commissioning of advocacy support sufficient, if not, are changes being developed.</p>	<p>The recent Information and Advice review looked at the demand for Advocacy services – it has been agreed that the commissioned service is in demand and is effective for those who use it – however there will be further work to ensure that resources are focussed where they are most needed – this will link to the need for advocacy for people placed out of area</p>		

<p>6.8 Is your local delivery plan in the process of being developed, resourced and agreed?</p>	<ul style="list-style-type: none"> • There are lead collaborative commissioning arrangements across GM Cluster, CCGs and other stakeholders including service users, carers and providers • There is an extensive history of effective externally validated Service Improvement Programmes – BME, Carers Support, LD , Dementia, MH, etc • There is an extensive history of effective joint competitive procurement programme market-testing MH, LD and DATT services • There is a robust governance approach designed and implemented for Trust service contract management with full Executive and local clinician/management input • There are mechanisms in place to review and manage individual mental health/disability cases resulting in effective benchmarked safeguarding and Value for Money • There is effective carer health assessment and support programmes, increased personalised breaks • There is a dementia demonstration site programme developing practical means to increase primary care support and diagnosis, recording and support • Design and establishment of Trafford Extended Service for people with complex needs (including autism, ADHD and Personality Disorder) • Locality focussed mental health and wellbeing support programmes (e.g. Sale West, Partington and 42nd Street) 		
<p>6.9 Are you confident that the 1 June 2014 target will be achieved (the commitment is for all people currently in in-patient settings to be placed nearer home and in a less restrictive environment).</p>	<p>All plans in place are detailed and are running to time</p> <p>S75 Review & LD Financial Plan as part of wider long term Health and Wellbeing Strategy plans and are robust</p>		
<p>6.10 If no, what are the obstacles, to delivery (e.g. organisational, financial, and legal)?</p>	<p>S75 Review & LD Financial Plan as part of wider long term Health and Wellbeing Strategy plans are robust</p>		

<p>7. Developing local teams and services</p>			
<p>7.1 Are you completing an initial assessment of commissioning requirements to support peoples' move from assessment and treatment/in-patient settings.</p>	<p>Plans are being jointly developed and reviewed and are on track to be delivered.</p> <p>The Community Learning Disability Team are leading on this work and have a detailed action plan in place which tracks progress and plans for each individual, these plans have been shared with Commissioners from CCG and Local Authority</p> <p>Community Learning Disability Team are working with Commissioning to ensure that plans are in place to support the return of individuals – this also links to the work of the Housing Broker and a number of existing forums, the LD Framework will ensure that any commissioned services will be of a high quality and will be able to meet the support requirements of individuals, particular attention will be paid to any service specifics in relation to safeguarding.</p> <p>Individuals from in-patient settings are captured in the LD Financial Programme in relation to planning over the next year</p>		
<p>7.2 Do you have ways of knowing about the quality and effectiveness of advocacy arrangements?</p>	<p>Trafford monitor the Advocacy contract in place in relation to quality of service and number of people accessing the service – the service is working well and reports positive outcomes are achieved – it has been recorded that there is good access to skilled advocacy</p> <p>The recent Information and Advice review looked at the demand for Advocacy services – it has been agreed that the commissioned service is in demand and is effective for those who use it – however there will be further work to ensure that resources are focussed where they are most needed</p>		
<p>7.3 Do you have plans to ensure that there is capacity to ensure that Best Interests assessors are involved in care planning?</p>	<p>There are plans being developed to ensure that there is capacity in relation to Best Interest assessors. Adult Safeguarding plans have put sufficient capacity in place, however this needs reviewing in relation to the number of individuals trained in Best Interest Assessment</p> <p>Trafford Council has provided a programme of Best Interest and Mental Capacity Act Training to all external and internal providers</p>		

8. Prevention and crisis response capacity - Local/shared capacity to manage emergencies			
8.1 Do commissioning intentions include an assessment of capacity that will be required to deliver crisis response services locally?	<p>There is a need for further discussion regarding ensuring effective support to a limited numbers of people requiring 24-hour Wrap-Around care packages and joint working with Adult Mental Health Services</p> <p>Shawe Road has been developed in relation to crisis and offers places for individuals in emergency, there are 3 clear care pathways, one of which is emergency and crisis support.</p>		Green
8.2 Do you have / are you working on developing emergency responses that would avoid hospital admission (including under section of MHA.)	<p>Plans are being developed which would respond to emergency situations – including situations when someone is under section of the Mental Health Act.</p> <p>Shawe Road has been developed in relation to crisis, there is a care pathway specifically for emergency and crisis support and the service can respond to this demand at short notice</p>		Green
8.3 Do commissioning intentions include a workforce and skills assessment development?	<p>Trafford Council has a comprehensive and established learning and development programme in place, however in light of the findings and subsequent recommendations of Winterbourne there is a planned intention to review the level of support which will underpin the subsequent service improvement programme</p>		Yellow
9. Understanding the population who need/receive services			
9.1 Do your local planning functions and market assessments support the development of support for all people with complex needs, including people with behaviour that challenges?	<p>Joint work with Operations and Commissioning has been undertaken to identify where individuals have challenging behaviour, work is being developed in relation to Positive Behavioural Support and how Trafford can have a robust mechanism in place for monitoring the quality of this, this also covers providers with PI plans in place and how Community Learning Disability Team are involved in reviewing those plans to ensure that they are legal, proportionate and the least restrictive.</p> <p>Ongoing market management monitoring is carried out by Trafford Council in relation to standards of service quality to ensure that poor practice is challenge and service improvements are realised</p>		Green

<p>9.2 From the current people who need to be reviewed, are you taking account of ethnicity, age profile and gender issues in planning and understanding future care services.</p>	<p>Further work is needed regarding specific needs of BME communities and people with mild LD/autism and there are plans to develop this</p>		
<p>10. Children and adults – transition planning</p>			
<p>10.1 Do commissioning arrangements take account of the needs of children and young people in transition as well as of adults.</p>	<p>Commissioning arrangements take account of the needs of people in Transition. Transition was a fundamental element of the 2011 Learning Disability Service Review – as a recommendation from the review the transition programme board was established. Trafford’s Transition Programme Board brings together Adult and Children’s operational and commissioning representatives to discuss the strategic direction for transition planning. A Transition Planning Group has also been established to discuss cases in more details and gives opportunity to put plans in place well in advance of transition Mechanisms are in place to ensure that finance are aware of transition cases and project budgets accordingly</p>		
<p>10.2 Have you developed ways of understanding future demand in terms of numbers of people and likely services?</p>	<p>Mechanisms are in place with Children’s and Adults, supported by the Transition Co-ordinator to ensure that future demand is understood – this is shared with Finance in order for them to project budgets accordingly</p> <p>Good links have been developed with Carers Centre Outreach programmes to identify older carers with health and other concerns that may threaten home support options – this information has been used by the Community Learning Disability Team to produce a robust accommodation database which prioritises the need for accommodation – this is used as part of the strategy for accommodation in Trafford and links to the work of the Housing Broker</p>		

11. Current and future market requirements and capacity			
11.1 Is an assessment of local market capacity in progress?	<p>An assessment of local market capacity is in progress. Trafford’s Market Position Statement captures Trafford’s current capacity, including what is currently being delivered, what demand exists and gap analysis.</p> <p>Market intelligence is available from the Local Authority Market Management team in relation to current service provision</p> <p>The LD Financial Plan has been developed to capture information in relation to future demand of new and existing individuals</p> <p>The LD Framework will also assist in identifying gaps in the market</p>		
11.2 Does this include an updated gap analysis?	<p>The Market Position Statement will include a gap analysis</p> <p>The LD Financial Plan has been developed to capture information in relation to future demand of new and existing individuals</p> <p>The LD Framework will also assist in identifying gaps in the market</p>		
11.3 Are there local examples of innovative practice that can be shared more widely, e.g. the development of local fora to share/learn and develop best practice.	<p>Trafford has an excellent track record in relation to the commissioning of innovative service options linked to personal budget agenda. In addition to this there is a robust action plan in place which delivers in relation to operational priorities. This is evidenced in the learning disability financial plan which is a 4 year strategy outlining projected demand against current budgets and details a range of strategic intentions in relation to the management of demand and spends. This approach involves Local Authority and CCG commissioners and finance reps.</p>		

Please send questions, queries or completed stocktake to Sarah.brown@local.gov.uk by 5th July 2013

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